

RECOMMENDED SYSTEM REQUIREMENTS

Although there are several computer labs for student use on campus and it is possible to complete your studies without owning your own computer, a majority of students bring their own to facilitate their academic work. Many students find a laptop to be a more convenient option than a desktop, although it is ultimately your choice.

WE RECOMMEND THE FOLLOWING MINIMUM SPECIFICATIONS:

- + Operating System: Windows 10 or Latest Mac OS
- + Memory: 16 GB
- + Processor: Intel Core i5 (i7 is preferable, if available)
- + Hard Drive: 256 GB
- + Camera/Microphone

WE ALSO RECOMMEND THAT YOU INSTALL THE FOLLOWING PROGRAMS:

- + Anti-Virus Software
- + Microsoft Office (free for download with your Carlow credentials)
- + Google Chrome (most compatible browser with CelticOnline)
- + Adobe Reader

View computers, electronics, and accessories available for purchase through the Carlow Bookstore:
<https://carlow.bncollege.com/shop/carlow/products/supplies-electronics/computer-electronics>

You can also visit <https://dell.com/carlow> for recommended computer specifications and discounted prices on new Dell laptops.

GETTING HELP

IT can help with anything from logging in to printing to wireless connectivity.

- + Call **412-578-8700** (answered 24x7)
- + Engage in a live chat and/or browse the FAQ in the IT Self-Service Portal, found at carlow.sysaidit.com
- + Email help@carlow.edu (addressed during on-campus hours)

Forget your password?

You can reset your password at any time at <https://passwordreset.microsoftonline.com>.