



student:hub

FINANCIAL AID • STUDENT ACCOUNTS • REGISTRAR

The Student Hub consists of the **Financial Aid**, **Registrar**, and **Student Accounts** offices, here to provide one-stop service to the Carlow community.

IN THE HUB, YOU CAN:

- + Verify your enrollment
- + Register for classes
- + Get help with Self-Service
- + Discuss financial aid
- + Pay your student account
- + Change your personal information (name, address, phone numbers)
- + ...and much more!

STUDENT HUB

Located in Antonian Hall, Second Floor

P: 412.578.6389

E: finaid@carlow.edu

registrar@carlow.edu

studentaccounts@carlow.edu

Stay up to date on important information by joining our group on myCarlow.

<https://bit.ly/myCarlow>



CARLOW
UNIVERSITY

Devoted to the Future of You.

IMPORTANT NOTES and HELPFUL TIPS FROM THE HUB

REGISTRAR

- + Pay close attention to important posts on myCarlow from the Registrar's Office.
- + Steps to take when you start classes:
 - Get to know your academic advisor!
 - Track your academic progress in Self-Service.
 - Know course deadlines (add/drop/withdrawal) by visiting the Registrar's myCarlow page.

FINANCIAL AID

- + The Free Application for Federal Student Aid (FAFSA) will be open by January 1 each year for the following academic year. File yours as soon as possible at studentaid.gov. Watch for FAFSA information announcements on myCarlow.
- + Be sure to check Financial Aid Self-Service for information about your financial aid offer, loans, documents needed, and other important information.
- + Pay attention to how much you borrow. Use NSLDS, the National Student Loan Data System, to track your loans at studentaid.gov.
- + Contact us if you have questions or need assistance with your financial aid.

STUDENT ACCOUNTS

- + Payments can be made online by credit/debit card (2.9% service fee) or electronic check (no additional fee) under the student finance option within Self-Service. Personal checks or money orders (please include Carlow ID number) should be made payable to Carlow University and mailed to the attention of Student Accounts.
- + Account balances must be maintained below \$2,000, or in good standing on a current payment plan, to be able to register for future semesters.
- + Contact us to discuss any special circumstances concerning your balance.